



## Limited Warranty

## Form 5F-4018-5

Group: **Applied Terminal Systems**

Part Number: **910301452**

Date: **January 2020**

# Installation, Service and Warranty Policy on Water Source Heat Pumps & Cooling Only Units Under 65 mbh

**One-Year Warranty on Entire Unit** – Daikin Applied Americas Inc., herein referred to as the “Company,” warrants to the original owner that each water-to-air heat pump is free from defects in material and workmanship. Any part or portion thereof (except air filters) which becomes defective under normal use during the period of this warranty will be repaired or replaced provided the Company’s examination shall prove to its satisfaction that the part was or became defective under normal use. This warranty contemplates that first year maintenance labor was arranged for with the installer or otherwise at the time the unit was purchased or installed. The Company’s obligations under this warranty are limited to:

(a) Repairing the defective part or (b) Furnishing a replacement part provided the defective part is returned to the factory, transportation charges prepaid. No reimbursement will be made for expenses incurred in making field adjustments or replacements unless specially authorized in writing by the Company.

To obtain assistance under this warranty, simply contact the selling agency. To obtain information or to gain factory help, contact, the Daikin Applied Warranty Claims Department, Telephone (315) 253-2771

**This warranty constitutes the owner’s sole remedy. It is given in lieu of all other warranties. There is no implied warranty of merchantability or fitness for a particular purpose. In no event and under no circumstance shall the Company be liable for incidental, indirect, special, contingent, or consequential damages, whether the theory be breach of this or any other warranty, negligence, or strict liability in tort.**

No person (including any agent, salesman, dealer or distributor) has authority to expand the Company’s obligation beyond the terms of this express warranty or to state that the performance of the product is other than that published by the Company.

**One-Year Refrigeration Circuit Warranty** – Hermetically sealed motor-compressor assemblies and all components of refrigerating circuits not readily separable therefrom are warranted to the original owner for one year. Refrigerating circuits consist of the motor-compressor assembly, evaporator coil, condenser coil and interconnecting tubing.

This one-year warranty does not include any other parts of the equipment such as filters, fans, fan motors, controls, cabinet parts, electrical relays, capacitors protective devices, or wiring. The Company is not obligated under this warranty for field labor such as service for inspection, removing, packing and/or reinstalling the refrigeration circuit, nor for return transportation charges.

If the hermetically sealed circuit contains a defect at the time of initial start-up, or occurs less than 6 months from the unit’s ship date, the contractor may be eligible to receive a labor allowance for the unit’s repair. The contractor should contact the local representative for information concerning this labor allowance.

The Company reserves the right to replace the defective unit with a new unit if the defect is found during startup and within 30 days from the unit’s ship date.

**General Conditions** – The above warranties are void if the Company’s equipment has been damaged, misused, subjected to abnormal use or service or its serial number has been altered, defaced or removed, or payment for the equipment is in default. The Company is not responsible for service to correct conditions due to misapplication, improper installation, inaccessibility of the unit, inadequate wiring, incorrect voltage conditions or unauthorized opening of the refrigeration circuit, nor for consequential damages. In case the Company’s equipment is installed in conjunction with cabinets, grilles, louvers, controls or other parts manufactured by others, these warranties shall apply only to the Company’s equipment. The conditions of this warranty plan are effective for eighteen (18) months from the date of factory shipment. The Company reserves the right to make a handling and inspection charge in the case of parts or equipment improperly returned as defective and/or as being in warranty.

See reverse side for optional warranties.

# Optional Warranties — Limited

## Extended Refrigerant Circuit Warranty

### Optional Refrigeration Circuit Warranty

Hermetically sealed motor compressor assemblies and all components of refrigerating circuits not readily separate therefrom are warranted to the original owner for use for the duration of the warranty purchased as set forth in the owner's invoice. Refrigerating circuits consist of the motor compressor assembly, evaporator coil, condenser coil and interconnecting tubing. This warranty does not include any other parts of the equipment such as filters, fans, fan motors, controls, cabinet parts, electrical relays, capacitors, protective devices, or wiring. Daikin Applied is not obligated under this warranty for field labor such as service for inspection, removing, packing and/or reinstalling the refrigeration circuit, nor for return transportation charges.

Daikin Applied reserves the right to make a handling an inspection charge in the case of parts or equipment improperly returned as defective and/or as being in warranty.

## Extended Compressor Warranty

### Optional Compressor Warranty

The hermetically sealed motor compressor is warranted to the original owner for the duration of the warranty purchased as set forth in the owner's invoice. Compressors under this warranty

will be supplied at Daikin Applied's expense provided the failed compressor is returned, transportation prepaid, to the factory. This warranty does not include any other parts of the equipment such as fans, fan motors, controls, cabinet parts, electrical relays, capacitors, protective devices, or wiring. Daikin Applied is not obligated under this warranty for field labor such as service for inspection, removing, packing and/or reinstalling the refrigeration circuit, nor for return transportation charges.

Daikin Applied reserves the right to make a handling and inspection charge in the case of parts or equipment improperly returned as defective and/or as being in warranty.

## Extended Complete Parts Warranty

Any part or portion of the unit (except air filters) are warranted to the original owner for use for the duration of the warranty purchased as set forth in the owner's invoice. Daikin Applied is not obligated under this warranty for field labor such as service for inspection, removing, packing and/or reinstalling the refrigeration circuit, nor for return transportation charges.

Daikin Applied reserves the right to make a handling an inspection charge in the case of parts or equipment improperly returned as defective and/or as being in warranty.

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## Important

The following are the responsibility of the user. They are not manufacturing defects, and are therefore not included in the warranty plan.

1. Failure of unit to operate satisfactorily due to improper amount of air on evaporator coil or restricted air supply to air cooled condensers.
2. Damage to unit or unsatisfactory operation due to improper cleaning of evaporator coil or use of unit subject to rust or deterioration in adverse environmental conditions such as salt spray, fog or mist in seacoast areas, sulphur or chlorine from lawn watering systems, and various chemical contaminants from industries including, but not limited to, paper mills, chemical, and petroleum refineries that are especially corrosive.
3. Damage to unit from unsatisfactory operation due to blown fuses, inadequate or interrupted electrical service, use of improper electrical protective devices or operation of unit on power supply other than covered by nameplate rating of unit.
4. Damage due to failure to properly maintain unit.
5. Damage due to transportation or handling prior to and during installation.
6. Damage due to accident or from alteration, improper installation, tampering.
7. Damage due to exposure to contaminates, or corrosive agents, chemicals, or minerals, from the water supply source.
8. Filter cleaning or replacement.
9. Misapplication of product.

### Check, Test and Start

Check, Test and Start of the conditioners by an experienced person is the responsibility of the installing contractor. This consists of physically confronting each conditioner operating in both heating and cooling modes and correcting minor deficiencies noted. After the equipment leaves the factory, it may become damaged or maladjusted during transportation or on the job. Sometimes wires are disconnected accidentally, or fan motors move on their bases due to rough handling, causing fans to strike; a component(s) may be inoperable. The correcting of such conditions is part of the Check, Test and Start. Note that unless otherwise specifically agreed to in writing, Daikin Applied includes no field labor, Check, Test and Start (or the like) in the price of its equipment.

### Installation

Daikin Applied is not responsible for the design, execution and performance of the installation method or any of the accessory items used during installation such as seals, caulking, weatherproofing, supporting structures, attachment means, louvers and frames supplied by others.

### Sales Representative Note

Subsequent changes in customer requirements must be communicated to the Sales Order Department via existing Change Notice procedures. "Approved as Noted" submittals nearly always require a corresponding Change Notice.